

OLEKSANDR TERESHCHUK, MBA

TECHNICAL PROJECT MANAGER

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Goal-driven software engineer with 9+ years of experience in research and data analysis. Accustomed to devising innovative solutions within dynamic, high-pressure environments. Demonstrated expertise in project management, design, analysis, implementation, troubleshooting, monitoring, and performance improvement. Keen ability to develop, track, and maintain operational metrics. **Collaborative leader committed to working with diverse stakeholders including cross-functional teams and departments to deliver on organizational goals.** Fluent in English, Russian, and Ukrainian.

KEY SKILLS

- Workflow Management
- Market Research
- Strategic Planning
- Project Management
- Process Engineering & Improvement
- Detail-Oriented
- Solution-Driven Approach
- Project Development Lifecycle
- Cost Analysis
- Workflow Automation
- Leadership
- Team Building

TECHNICAL SKILLS

- Windows Server 2003/2008 R2
- Active Directory 2003/2008, DNS, DHCP, TCP/IP Protocols, VPN
- Exchange Server 2010
- Linux
- JIRA, Phabricator
- Python, C++
- OpenVPN, Byobu, LogMeIn
- Denwer, Open Server, VMware, Apache
- Barracuda WAF
- HTML, CSS
- MySQL
- VSIML

EDUCATION

Master of Business Administration
Colangelo College of Business, Grand Canyon University, Phoenix, AZ

International Business Honor Society
Delta Mu Delta Member

Bachelor of Science
Major in Software Engineering
Zhitomir State Technological University, Zhitomir, Ukraine

ADDITIONAL TRAINING

Financial Modelling, Analysis and Investing – Udemy

Digital Marketing – Google

Entrepreneurship 101 – MaRS Discovery District

Executive Education Course in Leadership
– HBX Harvard Business School

Business Roadmap Program – HIVE

PROFESSIONAL EXPERIENCE

Uber Technologies – Toronto, ON

Technical Project Manager, Self-Driving Vehicles

1/2020 – 5/2020

- **Oversaw quality analysis of collected data for the building of the AV Map, facilitating the on-time delivery of the product release.**
 - Extracted, analyzed, evaluated, and validated metrics from collected logs, improving data quality.
 - Organized data for ease of accessibility throughout teams, reviewing, snipping, and creating data log set for the store and future use.
- **Built custom maps utilizing mapping tools including Google Earth, MyMaps, and TomTom.**
- **Developed AV Maps data collection plans and routes on public roads and on test tracks.**
 - Designed custom Test Track scenarios to evaluate specific systems and newly developed SDV features.
 - Identified and addressed inefficiencies during the AV Map building lifecycle, reducing operation costs.
 - Created workflows for the various teams involved in AV Map data collection and building process, improving work quality and reducing turnaround time.
- **Liaised with top management and cross-functional teams.**
 - **Performed costing and timeline prediction analysis, reducing operational costs and allowing for adequate planning.**
 - Presented data analysis broadcasted across North American locations, broadening project awareness and generating beneficial partnerships.

Uber Technologies – Toronto, ON

Test Operations Engineer, Self-Driving Vehicles

8/2018 – 5/2020

- **Demonstrated strong technical knowledge in self-driving systems engineering and safety.**
- **Led the Toronto Test Engineering Team, presiding over operations and personnel including operators and Mission Specialists.**
- **Established test environments, designing test plans in addition to developing and executing test cases and scenarios.**
 - Troubleshooted all software and hardware issues during commissioning, testing, and operating phases, including SW/HW issues.
 - **Identified, documented, and tracked key metrics and issues; determining root causes and solutions.**
 - Built and deployed technology that improves the safety, accessibility, convenience, and efficiency of Uber's self-driving vehicles.
- **Collaborated with cross-functional teams.**
 - Provided feedback to development teams on recurring fleet issues.
 - Established custom test cases and environments with scenario teams, allowing developers to test land features without breaking the code.
 - **Worked closely with development teams across the platform on verification strategies.**
 - Developed strong knowledge base and issue workarounds, communicating them to the Fleet Desk.
- **Worked with Virtual Desktop Infrastructure (VDI) and sensing equipment including LIDAR, radar, and cameras while employing White Box testing methodologies.**

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PROFESSIONAL EXPERIENCE, CONTINUED

Uber Technologies – Tempe, AZ

Reliability Engineer, Self-Driving Vehicles

6/2017 – 8/2018

- Provided Tier I support for engineering off board services and Tier II fleet troubleshooting support.
- **Analyzed software and hardware, isolating, documenting, and tracking issues arising during commissioning, testing, and operating phases.**
 - Diagnosed and performed hardware repairs.
 - Communicated findings with the Fleet Desk and escalated issues to the proper teams.

Alliance Abroad Group – Austin, TX

Systems Administrator

11/2013 – 11/2014

- Maintained, managed, and upgraded software, hardware, and networks.
 - Deployed, configured, and managed: IP phone systems, SharePoint and Exchange 2010 on Windows, Apache on Linux Debian, DHCP, and DNS networks.
 - Set up routers, switches, firewalls, print servers and printers.
 - **Repaired hardware and recovered software failures while coordinating with impacted stakeholders.**
- Located possible intrusions, performing regular security monitoring.
- **Analyzed, designed, and assessed systems including local area networks, Internet, and Intranet.**
- Installed, configured, and managed Windows Server 2003/2008 R2.
 - Administered public key certificates including HTTP security.
 - Employed Active Directory to establish security policies, overseeing users, computers, and other devices on the network.
 - Regulated local and remote network connectivity.
 - Rebuilt existing servers in compliance with project and operational requirements.

Olimp Ltd – Zhitomir, Ukraine

Systems Administrator

12/2011 – 5/2012

- **Conducted security monitoring, identifying and addressing vulnerabilities.**
- Performed daily system monitoring in compliance with policies and procedures.
 - Verified the integrity and availability of all hardware.
 - **Reviewed system and application logs, verifying the completion of scheduled tasks including backups.**
- Configured, installed, and supported hardware and software including routers, switches, firewalls, and Windows servers.

CIVIC ENGAGEMENT

Storytelling Volunteer – Victorian Order of Nurses

Launched Non-Profit Centre for Families and Kids Struggling with ADHD Disorder

Mental Health Group Facilitator

Yoga Instructor – Durham Community Care and East-View Neighbourhood Community Centre

Food Packing Volunteer – Feed My Starving Children

ENTREPRENEURSHIP

ArizonaPools.ca – Sarnia, ON

5/2020 – 8/2020

Founded a pool cleaning and maintenance business. Built the website and online booking and payment systems. Oversaw all communication and marketing aspects, creating social media promotions and advertisements. Maintained a strong focus on customer satisfaction, loyalty, collaboration, and accountability. Completed all purchase orders and customer invoicing.

Recovery-Room.ca – Toronto, ON

5/2019 – 11/2019

Provided athletes and sports teams with access to advanced recovery and performance tools used by professional and elite athletes. Operated autonomously in all facets of business such as strategic planning, merchandizing, web development marketing, customer relations, business development, and financial management. Presented services at events including Ironman and Olympic Triathlons.

Kuzina Kadriv – Zhitomir, Ukraine

10/2012 – 11/2013

Established a personnel outsourcing service to fund university studies, carefully selecting a business model that offered efficiency and predictably to complement academic schedules. Recruited and hired personnel, presiding over 15 employees at any given time. Compiled detailed records and key metrics. Launched advertising campaigns, managed social media accounts, and built a website.